# STAKEHOLDER INVOLVEMENT IN THE DECISION MAKING FOR DEVELOPMENT PROJECTS USING 'EDUCATED TRADE-OFFS'

By

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# THESIS SUBMITTED TO THE DEPARTMENT OF CIVIL ENGINEERING IN THE FULFILLMENT OF THE REQUIREMENT FOR THE DOCTOR OF PHILOSOPHY IN ENGINEERING



Research Supervised

By

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### DECLARATION

I, Withanage Bhadranie Mangalika Thoradeniya, hereby declare that the content of this thesis is the output of the original research work carried out over a period of 51 months at the Department of Civil Engineering, University of Moratuwa. Whenever any work by others is included in this thesis, it is appropriately indicated as a reference.

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### ABSTRACT

The premise of this research is that unless stakeholders are able to engage in **educated** (technically, economically, environmentally informed) **trade-offs** between the different uses/issues of a common resource, the stakeholder involvement in decision making will be emotional and not rational.

The objectives of this research study are to develop and validate a decision making methodology based on 'Educated Trade-offs' for effective stakeholder involvement through participation and consultation, in development projects. The term 'Educated Trade-offs' means that stakeholders are able to engage in technically, economically and environmentally (including socially) informed (educated) decision-making between the critical uses/issues (trade-offs) of a resource.

The research hypothesis is that with improved access to technical, economical and environmental information stakeholders can make rational decisions based on 'Educated Trade-offs' on competing resource uses/issues that affect them as interests of the multiple stakeholders for a resource is complementary than conflicting.

The theoretical component of the research study involves the development of the five step 'Educated trade-off' framework and two methods (models) for the stakeholder consultation sessions required in the application of the framework for decision making in development projects.

The case study application of the framework to a development project of the Ma Oya River Basin in the North Western Sri Lanka showed that the developed framework in application was robust and the methodology was validated by accepting the research hypothesis at 95% level of significance.

The first step of the framework identified resource uses, impacted sections and stakeholders effectively. The second, third and fourth steps educated stakeholders in technical, economical and environmental spheres to make rational decisions, on development projects. A significant association was found in the responses of stakeholders between 'Pre' and 'Post' stakeholder education sessions concluding that the education session using 'Educated Trade-off' framework is an effective tool in improving stakeholder decision making ability.

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## List of Abbreviations

B/CBenefit Cost ratioCBO- Community Based OrganisationsDRA- Demand Responsive ApproachDSD- Divisional Secretariat DivisionEC- Environmental CostsEcoNPV- Economic Net Present ValueEIRR- Economic Internal Rate of ReturnFIRR- Financial Internal Rate of ReturnFSC- Forum on Stakeholder ConfidenceGIS- Geographic Information SystemGN- Grama Niladhari (Village officer)GND- Grama Niladhari DivisionGWP- Global Water PartnershipICH- International Center for Hydropower development, NorwayICIS- International Center for Integrative Studies, University of Maastricht, the NetherlandsICPDR- International Commission for the Protection of the Danube RiverIIMI- International Commission for the Protection of NatureIRR- International Commission for the Protection of NatureIRR- International Commission for the Protection of NatureIRR- International Union for Conservation of NatureIRR- International Union for Conservation of NatureIRR- Maen Sea LevelMCM- Million Cubic MetersNGO- Non Governmental OrganisationNFV- Net Present ValueNWSDB- National Water Supply and Drainage BoardODA- Overseas Development AdministrationOECD- Organization for Economic Co-operation and DevelopmentPP- Public ParticipationPRA- Participatory Rural Appraisal <th>ADB</th> <th>- Asian Development Bank</th>	ADB	- Asian Development Bank
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IWRM- Integrated Water Resources ManagementMARR- Minimum Acceptable Rate of ReturnMSL- Mean Sea LevelMCM- Million Cubic MetersNGO- Non Governmental OrganisationNPV- Net Present ValueNWSDB- National Water Supply and Drainage BoardODA- Overseas Development AdministrationOECD- Organization for Economic Co-operation and DevelopmentPP- Public ParticipationPRA- Participatory Rural AppraisalPV- Present Value	IUCN	- International Union for Conservation of Nature
MARR- Minimum Acceptable Rate of ReturnMSL- Mean Sea LevelMCM- Million Cubic MetersNGO- Non Governmental OrganisationNPV- Net Present ValueNWSDB- Net Present ValueODA- Overseas Development AdministrationOECD- Organization for Economic Co-operation and DevelopmentPP- Public ParticipationPRA- Participatory Rural AppraisalPV- Present Value	IRR	- Internal Rate of Return
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NWSDB- National Water Supply and Drainage BoardODA- Overseas Development AdministrationOECD- Organization for Economic Co-operation and DevelopmentPP- Public ParticipationPRA- Participatory Rural AppraisalPV- Present Value	NGO	- Non Governmental Organisation
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OECD- Organization for Economic Co-operation and DevelopmentPP- Public ParticipationPRA- Participatory Rural AppraisalPV- Present Value	NWSDB	- National Water Supply and Drainage Board
PP- Public ParticipationPRA- Participatory Rural AppraisalPV- Present Value	ODA	- Overseas Development Administration
PRA- Participatory Rural AppraisalPV- Present Value	OECD	- Organization for Economic Co-operation and Development
PV - Present Value	PP	- Public Participation
	PRA	- Participatory Rural Appraisal
RBM         - River Basin Management	PV	- Present Value
	RBM	- River Basin Management

- River Basin Management Planning
- Institute for inland water management and waste water treatment, the
Netherlands
- Rapid Rural Appraisal
- Travel Cost Method
- Total Economic Value
- United Nations
- United Nations Center for Human Settlements
- European Water Framework Directive
- Water Management Association
- Work Package
- Willingness to Accept
- Willingness to Pay
- Water User Association
- World Water Assessment Programme