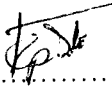


Declaration

I, K.P. Senevirathna, hereby certify that this dissertation does not incorporate, without acknowledgement any material previously submitted for a degree or diploma in any institution to the best of my knowledge and believe it does not contain any material previously published, written or orally communicated by another person except where due reference is made in the text.



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I certify that the statement above is true to the best of my knowledge and that the dissertation is ready for submission.



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List of Abbreviations

APQC	American Productivity & and Quality Centre
BS	Balanced Scorecard
CFI	Critical Factor Index
C	Contribution of Performance Enhancing Factor towards Organizational Performance
CI	Competitive Intelligence
FL	Factor Loading
IAM	Intangible Asset Monitor
ICI	Intellectual Capital Index
IEE	Innovation Engineering Environment
II	Importance Index
K audit	Knowledge audit
K-economy	Knowledge-based economy
KM	Knowledge Management
K map	Knowledge map
KMS	Knowledge Management System
K team	Knowledge team
LI	Level of Influence of KM in improving a Performance Enhancing Factor
MR	Mean Rating
NPD	New Product Development
OECD	Organization for Economic Co-operation and Development
SI	Strategy Index
SPSS TM	Statistical Package for Social Science